

Access Arrangements including Reasonable Adjustments Policy



Hazel Oak School

September 2026

Access Arrangements including Reasonable Adjustments Policy

Centre name	Hazel Oak School
Centre number	20750
Date policy first created	19/11/2024
Current policy approved by	Andy Simms
Current policy reviewed by	Andy Simms
Date of review	19/06/2026
Date of next review	01/10/2027

Key staff involved in the policy

Role	Name
Head of centre	Andrew Simms
Senior leader(s)	Elizabeth Murphy-Sheridan
Exams officer	Elizabeth Murphy-Sheridan
SENCo (or equivalent role)	TBC
Other staff (if applicable)	

This policy is reviewed and updated annually to ensure that access arrangements process at Hazel Oak School is managed in accordance with current requirements and regulations.

References in this policy to GR, ICE and AA refer to the JCQ documents **General Regulations for Approved Centres, Instructions for conducting examinations** and **Access Arrangements and Reasonable Adjustments**.

References to legislation are to the Equality Act 2010. Separate legislation is in place for Northern Ireland (see AA 1.8). The definitions and procedures in AA relating to access arrangements and reasonable adjustments will also apply in Northern Ireland.

Introduction

(AA Definitions)

Access arrangements

Access arrangements are agreed before an assessment. They allow candidates with specific needs, such as special educational needs, disabilities or temporary injuries to access the assessment and show what they know and can do without changing the demands of the assessment. The intention behind an access arrangement is to meet the needs of an individual candidate without affecting the integrity of the assessment. Access arrangements are the principal way in which awarding bodies comply with the duty under the Equality Act 2010 to make 'reasonable adjustments'.

Reasonable adjustments

The Equality Act 2010 requires an awarding body to make reasonable adjustments where a candidate, who is disabled within the meaning of the Equality Act 2010, would be at a substantial disadvantage in comparison to someone who is not disabled. The awarding body is required to take reasonable steps to overcome that disadvantage. An example would be a Braille paper which would be a reasonable adjustment for a vision impaired candidate who could read Braille. A reasonable adjustment may be unique to that individual and may not be included in the list of available access arrangements.

Whether an adjustment will be considered reasonable will depend on several factors which will include, but are not limited to:

- the needs of the disabled candidate;
- the effectiveness of the adjustment;
- the cost of the adjustment; and
- the likely impact of the adjustment upon the candidate and other candidates.

An adjustment will not be approved if it:

- involves unreasonable costs to the awarding body;
- involves unreasonable timeframes; or
- affects the security and integrity of the assessment.

This is because the adjustment is not 'reasonable'.

The centre must ensure that approved adjustments can be delivered to candidates.

Purpose of the policy

The purpose of this policy is to confirm that Hazel Oak School has a written record which clearly shows the centre is leading on the access arrangements process and:

- is complying with its obligation to identify the need for, request and implement access arrangements (GR 5.4)
- has a written process in place to not only check the qualification(s) of its assessor(s) but that the correct procedures are followed as in Chapter 7 of the JCQ document *Access Arrangements and Reasonable Adjustments* (GR 5.4)

1. General principles

The head of centre/senior leadership team will appoint a SENCo, or an equivalent member of staff, who will coordinate the access arrangements process within the centre and determine appropriate arrangements for candidates with learning difficulties and disabilities, candidates for whom English is an additional language, as well as those with a temporary illness or temporary injury. (GR 5.4)

A centre must make decisions on appropriate access arrangements for their candidates. Although professionals from other organisations may give advice, they cannot make the decision for the centre. They will not have a working knowledge of an individual candidate's needs and how their difficulties impact in the classroom and/or in timed assessments. It is the responsibility of the SENCo to make appropriate and informed decisions based on the JCQ regulations. (AA 4.2) The principles for Hazel Oak School to consider include:

- The purpose of an access arrangement/reasonable adjustment is to ensure, where possible, that barriers to assessment are removed for a disabled candidate preventing them from being placed at a substantial disadvantage due to persistent and significant difficulties. The integrity of the assessment is maintained, whilst at the same time providing access to assessments for a disabled candidate (AA 4.2)
- Although access arrangements are intended to allow access to assessments, they cannot be granted where they will compromise the assessment objectives of the specification in question (AA 4.2)
- Candidates may not require the same access arrangements/reasonable adjustments in each specification. Subjects and their methods of assessments may vary, leading to different demands of the candidate. The need for access arrangements/reasonable adjustments must be considered on a subject-by-subject basis (AA 4.2)
- Access arrangements/reasonable adjustments should be processed at the start of the course (AA 4.2)
 - Arrangements must always be approved before an examination or assessment (AA 4.2)
- The arrangement(s) put in place must reflect the support given to the candidate in the centre (AA 4.2)
- The candidate must have had appropriate opportunities to practise using the access arrangement(s)/reasonable adjustment(s) before their first examination (AA 4.2)

The main elements of the process detailing staff roles and responsibilities in identifying the need for, requesting and implementing access arrangements/reasonable adjustments and the conduct of examinations are covered in:

- Exams and Non-Exams Policy

2. The assessment process

At Hazel Oak School, assessments are carried out by:

- an appropriately qualified assessor(s) appointed by the head of centre in accordance with the JCQ requirements (AA 7.3)

Details and qualification(s) of the current assessor(s)

All fully qualified Key stage 4 and 5 teachers are assessors.

Appointment of assessors

At the point an assessor is engaged/employed at Hazel Oak School:

- Evidence of the assessor's qualification is obtained and checked against the current requirements (AA 7.3)
- This process is carried out prior to the assessor undertaking any assessment of a candidate (AA 7.3)
- Evidence of successful completion of a post-graduate course in individual specialist assessment at or equivalent to Level 7 or a printout of a screenshot of HCPC or SASC registration is held on file for inspection purposes to evidence that the assessor(s) is/are suitably qualified (AA 7.3, 7.4)

Additional information:

Reporting the appointment of assessors

- Evidence that the assessor(s) is/are suitably qualified is held on file for inspection purposes (AA 7.4)

When requested, the evidence will be presented to the JCQ Centre Inspector by:

- Elizabeth Murphy-Sheridan and the relevant assessors.
- In the case of appropriately qualified psychologists (registered with the Health & Care Professions Council), or specialist teacher assessors holding a current SpLD Assessment Practising Certificate, who are directly employed within the centre, there is no need to record the names of these individuals within *Access arrangements online*. (AA 7.4)
- The names of all other assessors, who are assessing candidates studying qualifications as covered by the *Access Arrangements and Reasonable Adjustments* document must be entered into *Access arrangements online* to confirm their status (AA 7.4)

Process for the assessment of a candidate's learning difficulties by an assessor

Hazel Oak School confirms:

- Guidelines for the assessment of the candidate's learning difficulties by an assessor will be followed and Form 8 (JCQ/AA/LD - Profile of Learning Difficulties) will be completed (AA 7.5, 7.6)
- Arrangements must be made for the candidate to be assessed by the centre's appointed assessor (AA 7.5)
- Assessors must personally conduct the assessments. They must not sign off assessments carried out by another professional (AA 7.5)
- The assessor must carry out tests which are relevant to support the application (AA 7.5)
- A privately commissioned assessment, where the centre has not been involved, cannot be used to award access arrangements and cannot be used to process an application using *Access arrangements online* (AA 7.3)
- Relevant staff working within the centre should always carefully consider any privately commissioned assessment to see whether the process of gathering a picture of need, demonstrating normal way of working within the centre and ultimately assessing the candidate themselves should be instigated (AA 7.3)

Additional information:

Picture of need/normal way of working

Hazel Oak School confirms:

- Before the candidate's assessment, the person appointed in the centre must provide the assessor with background information, i.e. a picture of need has been painted as required in Part 1 of Form 8. The centre and the assessor must work together to ensure a joined-up and consistent process. (AA 7.5) Additional information:

3. Processing access arrangements and adjustments

Arrangements/adjustments requiring awarding body approval

Access arrangements online (AAO) is used to apply for approval of arrangements/adjustments for the qualifications listed within the JCQ document *Access Arrangements and Reasonable Adjustments*.

AAO is accessed through the JCQ Centre Admin Portal (CAP) by using any of the awarding body secure extranet sites. A single application for approval is required for each candidate regardless of the awarding body used.

Deadlines apply for each examination series for submitting applications for approval using AAO.

Online applications must only be processed where they are supported by the centre and the candidate meets the published criteria for the arrangement(s) with the full supporting evidence in place

Centre delegated arrangements/adjustments

Decisions relating to the approval of centre delegated arrangements/adjustments are made by:

- Andy Simms, Head of Centre

Appropriate evidence, where required by the arrangement, is held on file by:

- Elizabeth Murphy-Sheridan

Use of Word Processors in Examinations – Statement of Practice

In accordance with the JCQ regulations (Access Arrangements and Reasonable Adjustments, Section 5.8), Hazel Oak has adopted the following criteria for awarding and allocating the use of word processors during examinations.

Rationale: The use of a word processor is not granted simply because it is the candidate's preferred method of working. It is only permitted where there is a demonstrable and substantial need, and where its use reflects the candidate's normal way of working within the centre.

Eligibility Criteria:

- A word processor may be considered appropriate in the following circumstances:
- A learning difficulty that has a substantial and long-term adverse effect on the candidate's ability to write legibly or at length
- A medical condition or physical disability that affects manual dexterity

- A sensory impairment
- A temporary injury (e.g. broken arm)
- A mental health or emotional need that significantly affects writing stamina
- Evidence that the candidate's handwriting is illegible or extremely slow and impedes access to the assessment

Evidence Requirements:

- The decision to provide a word processor will be based on: Reports or recommendations from qualified professionals (e.g. SENCo, specialist teachers, occupational therapists)
- In-school evidence of need such as: Samples of handwritten and word-processed work; Records of the word processor being used as a normal method of working in lessons, assessments, and mock exams; Teacher observations or concerns about legibility and/or speed of writing

Normal Way of Working

- The use of a word processor must reflect the candidate's established and consistent use in the classroom and in assessments. Occasional or irregular use will not qualify.

Examination Compliance

During examinations, word processors:

- Will be provided by the centre, not the candidate
- Will have all grammar and spell check functions disabled unless the candidate is also awarded a separate arrangement for a spell checker
- Will not have access to the internet or stored files
- Will be set to a basic, blank format suitable for exam conditions
- Will be supervised and invigilated under exam board regulations

Decision-Making and Responsibility

- The decision to grant a word processor is made by the SENCo (or Access Arrangements Lead) in line with JCQ regulations and evidence submitted. All arrangements are subject to annual review.

Alternative rooming arrangements

See Contingency Plan- James Summerfield details the criteria Hazel Oak School uses to award alternative rooming arrangements, e.g. a room for a smaller group of candidates with similar needs or 1:1 invigilation.

Additional information

See Contingency Plan- Elizabeth Murphy-
Sheridan

Modified papers

Modified papers are ordered using AAO.

- Modified papers must be ordered in advance of a specific examination series, no later than the published deadline for the series concerned (AA 6.1)
- Modified papers are prepared for candidates for whom other adjustments are unsuitable. The modification of papers involves additional resources. Therefore centres must provide the awarding bodies with early notification that a candidate will require a modified paper. (AA 6.1)
- Modified papers must not be ordered for candidates unless the centre intends to enter them for the relevant examination series (AA 6.1)
- For the adjustment to be effective, the candidate must have had appropriate opportunities to practise using an awarding body's past modified papers before their first examination (AA 6.1)

Roles and responsibilities

When an access arrangement/reasonable adjustment has been processed on-line and approved, the evidence of need (where required) must be made available to a JCQ Centre Inspector upon request. An awarding body may also request evidence of need when considered necessary. This can either be in hard copy paper format or electronically. (AA 4.2)

Where documentation is stored electronically an e-folder for each individual candidate must be created. The candidate's e-folder must hold each of the required documents for inspection. (AA 4.2)

It is the responsibility of:

- Elizabeth Murphy-Sheridan to collect a candidate's consent (a completed *candidate personal data consent form*) to record their personal data on-line through AAO
- Andy Simms
to complete the *Data protection confirmation by the examinations officer or SENCo*, prior to the processing of the online application
- Alex Blanchflower to submit applications for approval using AAO
- Elizabeth Murphy-Sheridan
to keep detailed records for inspection purposes, whether electronically or in hard copy paper format, of all the essential information on file. This includes a signed *candidate personal data consent form*, a completed *Data protection confirmation by the examinations officer or SENCo*, a copy of the candidate's approved application, appropriate evidence of need (where required) and evidence of the assessor's qualification (where required) (AA 8.6)
- Elizabeth Murphy-Sheridan
to submit applications for approval directly to an awarding body for any qualification that does not fall within the scope of AAO
- Elizabeth Murphy-Sheridan to order modified papers

Changes 2026/2025

(Changed) Any reference to ALS Lead/SENCo changed to SENCo (or equivalent role).

(Added) New statements under the heading General principles:

The head of centre/senior leadership team will appoint a SENCo, or an equivalent member of staff, who will coordinate the access arrangements process within the centre and determine appropriate arrangements for candidates with learning difficulties and disabilities, candidates for whom English is an additional language, as well as those with a temporary illness or temporary injury. (GR 5.4)

A centre must make decisions on appropriate access arrangements for their candidates. Although professionals from other organisations may give advice, they cannot make the decision for the centre. They will not have a working knowledge of an individual candidate's needs and how their difficulties impact in the classroom and/or in timed assessments. It is the responsibility of the SENCo to make appropriate and informed decisions based on the JCQ regulations (AA 4.2)

(Removed) As it was a duplication of a bullet point that is already shown in another section (Modified papers) the following bullet point has been removed from under the heading General principles:

Modified papers must be ordered in advance of a specific examination series, no later than the published deadline for the series concerned (AA 6.1)

(Changed) Heading (From) Appointment of assessors of candidates with learning difficulties (To) Appointment of assessors.

(Amended) Bullet point under heading Appointment of assessors:

(From) A photocopy of the assessor's certificate(s) (or a printout of screenshot of HCPC or SASC registration, or screenshot of other relevant qualification listing) is kept on file (AA 7.3, 7.4)

(To) Evidence of successful completion of a post-graduate course in individual specialist assessment at or equivalent to Level 7 or a printout of a screenshot of HCPC or SASC registration is held on file for inspection purposes to evidence that the assessor(s) is/ are suitably qualified (AA 7.3, 7.4)

(Changed) Heading (From) Reporting the appointment of the assessor(s) (To) Reporting the appointment of assessors.

(Amended) Bullet point under heading Process for the assessment of a candidate's learning difficulties by an assessor:

(From) A privately commissioned assessment carried out without prior consultation with the centre cannot be used to award access arrangements (AA 7.3)

(To) A privately commissioned assessment, where the centre has not been involved, cannot be used to award access arrangements and cannot be used to process an application using Access arrangements online (AA 7.3)

(Added) Under the heading Arrangements/adjustments requiring awarding body approval: Online applications must only be processed where they are supported by the centre and the candidate meets the published criteria for the arrangement(s) with the full supporting evidence in place.